

## COUNTY OF SAN DIEGO VOLUNTEER REPORT FORM PERIOD: JULY 1, 2005 - JUNE 30, 2006

### 1. DEPARTMENT/COURT INFORMATION:

Department/Court: HHSA/AGING & INDEPENDENCE SERVICES

Division/Unit: Ombudsman Program

### 2. VOLUNTEER PROGRAM BENEFITS:

- a. GENERAL VOLUNTEERS (this section should include community volunteer, student intern, groups, corporations, etc.)

No. Vol.	117	Hours	7879	X	\$18.04	=	\$142,137.16
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Types of work performed by GENERAL VOLUNTEERS in this category:

Advocates for residents of licensed long term care facilities

Investigates allegations of elder and dependent abuse in care facilities.

Educates the community on long-term care issues.

- b. INSTITUTIONAL VOLUNTEERS (this section should include court referrals, honor camp inmates, PIC/RETC, GAIN, etc.)

No. Vol.	0	Hours	0	X	\$18.04	=	\$0.00
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Types of work performed by INSTITUTIONAL VOLUNTEERS in this category:

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- c. SPECIALIZED VOLUNTEERS (this section should include utilization of Special Volunteers in positions requiring specific skills and/or expertise levels, for example, an attorney, physician, sports figure or celebrity). These specialized positions have verifiable compensation levels [VCL]. If you have such a volunteer, please indicate the position, hours and compensation level below.)

<u>Position</u>	<u>Hours</u>	X	<u>VCL</u>	=	<u>Dollar Benefit</u>
					<u>\$0.00</u>
					<u>\$0.00</u>

No. Vol.	0	Total Hours	0	Total Value	\$0.00
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Types of work performed by SPECIALIZED VOLUNTEERS in this category:

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d. TOTALS OF DEPARTMENT VOLUNTEERS (from above):

<u>No. of Volunteers</u>	<u>Hours</u>	<u>Dollar Benefit</u>
<u>117</u>	<u>7879</u>	<u>\$142,137</u>
<u>0</u>	<u>0</u>	<u>\$0</u>
<u>0</u>	<u>0</u>	<u>\$0</u>

<b>TOTALS:</b>	<b>117</b>	<b>Total Hours</b>	<b>7879</b>	<b>Total Value</b>	<b>\$142,137.16</b>
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3. **DONATIONS TO VOLUNTEER PROGRAM:**

Please list all donations to the department's Volunteer Program including monetary donations and tangible/intangible items. Items such as computers, air time, transportation, books, etc. Please assign a fair market value to each and add to the total value of the donations section.

Item Donated: T-III-B, T-VII-A,B Program Revenue Value: \$628,703.00

Item Donated: Ombudsman Initiative Value: \$108,731.00

Item Donated: \_\_\_\_\_ Value: \_\_\_\_\_

Item Donated: \_\_\_\_\_ Value: \_\_\_\_\_

**TOTAL VALUE = \$737,434.00**

4. **VOLUNTEER PROGRAM COSTS:**

a.

Cost of direct supervision of Volunteers (total hours of direct supervision multiplied by the hourly rate of staff person[s] directly supervising program volunteers.)

Hours    2080            X    Rate       \$25.07       **\$52,145.60**

b. Cost of program coordination (total hours of program coordination multiplied the hourly rate of coordinator[s]). This section should include coordination of staff, compiling statistics, job description preparation, volunteer placement, recognition, etc.)

Hours    3120            X    Rate       \$28.56       **\$89,107.20**

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c. Other program costs (training materials/supplies, recognition costs, etc.):

Item : Misc Program Costs Cost: \$105,660.00

Item : Clerical, Admin, Overheads, Indirects Cost: \$122,146.00

Item : \_\_\_\_\_ Cost: \_\_\_\_\_

TOTAL OF OTHER PROGRAM COSTS =

**\$227,806.00**

d. TOTAL OF PROGRAM COST (4a+4b+4c) =

**\$369,058.80**

**5. NET BENEFIT TO DEPARTMENT FROM VOLUNTEER PROGRAM:**

a Total Dollar Benefits of Volunteers, Item 2d **\$142,137.16**

b. Total of Donations to Volunteer Program, Item 3 **\$737,434.00**

c. Subtract Total of program Costs, Item 4d **\$369,058.80**

**TOTAL PROGRAM BENEFIT:**

**\$510,512.36**

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6. **RECRUITING:**

Please describe your recruiting programs:

AARP recruitment campaign, radio PSA, community health fairs, free advertising in

Union-Tribune volunteer section, paid advertising in local papers, posting on two web-

sites designed for recruitment and press releases to newspapers & community

publications.

7. **SPECIAL VOLUNTEER PROGRAM ACTIVITIES/ACHIEVEMENTS:**

Please describe any special activities and/or achievements your program was involved in during the period of this report:

Ombudsman protect the rights of long-term care residents by serving over 25,000

residents who reside in 688 facilities. Ombudsmen investigated over 1800

complaints on behalf of long-term care residents and logged over 7500 volunteer

hours in FY 05/06.

8. **VOLUNTEER PROGRAM GOALS FOR FISCAL YEAR 2006-07:**

Please describe your program goals. Include activities, number of volunteers, recruitment, training, recognition and other goals:

Conduct two Ombudsman volunteer recruitment campaigns and two 40-hour volunteer

certification training sessions. Maintain a volunteer base of 120 active volunteers

throughout the year. Will provide approximately 68 hours of training to volunteers.

9. **GENERAL INFORMATION:**

Name of person completing report:

Christine O'Connell

Phone:

858-505-6322

Mail Stop: W433

E-Mail:

christine.oconnell@sdcounty.ca.gov

Volunteer Coordinator:

Christine O'Connell

Phone:

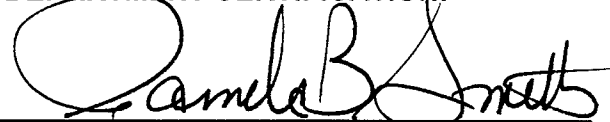
858-505-6322

Mail Stop: W433

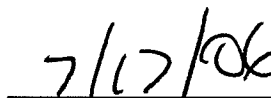
E-Mail:

christine.oconnell@sdcounty.ca.gov

10. **DEPARTMENT CERTIFICATION:**



DEPARTMENT HEAD SIGNATURE

  
DATE

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